

### BOARD OF COUNTY COMMISSIONERS WARREN COUNTY, OHIO

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TOM ARISS
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### BOARD OF COUNTY COMMISSIONERS WARREN COUNTY, OHIO

MINUTES: Regular Session - August 28, 2012

The Board met in regular session pursuant to adjournment of the August 21, 2012, meeting.

David G. Young - present

Pat Arnold South - present

Tom Ariss - present

Tina Davis, Clerk - present

Minutes of the August 21, 2012 meeting were read and approved.

12-1146	A resolution was adopted to approve and authorize the submittal of a Grant Application and Agreement to the Ohio Emergency Management Agency for Funding through the FY2012 Emergency Management Performance Grant Program and authorize the Director of the Emergency Services Department to sign documents relative thereto. Vote: Unanimous
12-1147	A resolution was adopted to authorize the President of the Board to sign a Membership Agreement with Express Scripts Inc. – RXOC relative to the Warren County Prescription Benefits. Vote: Unanimous
12-1148	A resolution was adopted to approve the Destruction of the following Warren County Sheriff's Office Equipment. Vote: Unanimous
12-1149	A resolution was adopted to declare various items within the Sheriff's Office and Metropolitan Housing as surplus and authorize the disposal of said items. Vote: Unanimous
12-1150	A resolution was adopted to approve Change Order No. 1 to the Contract with Howell Contractors Inc. for the Construction of the Lebanon Area – Deerfield Hamilton Interconnecting Waterline Project, Purchase Order No. 85274. Vote: Unanimous

12-1151	A resolution was adopted to approve Notice of Intent to procure Risk Management Consulting-Broker Services from Hylant Group relative to Warren County's Property, Casualty and Workers Compensation Insurance. Vote: Unanimous
12-1152	A resolution was adopted to approve Design-Build Procurement for the Warren County Courts Office Building Project, designate a Criteria Architect, Convene an Evaluation Committee, and authorize the Advertisement of the RFQ relative to Design Build. Vote: Unanimous
12-1153	A resolution was adopted to create Rates and Charges for the County Storm Water Management District No. 1 in accordance with Section 6117 of Ohio Revised Code. Vote: Unanimous
12-1154	A resolution was adopted to Reject Bids received for the FY2012 Deerfield Township Loveland Park Repaying CDBG Project. Vote: Unanimous
12-1155	A resolution was adopted to Advertise for Bids for the FY2012 Deerfield Township Loveland Park Repaying CDBG Project Re-Bid. Vote: Unanimous
12-1156	A resolution was adopted to approve an Emergency Repair and/or Replacement of the No. 2 High Service Pump at the Richard Renneker Water Treatment Plant. Vote: Unanimous
12-1157	A resolution was adopted to approve and enter into Contract with Buckeye Power Sales Co. Inc. Vote: Unanimous
12-1158	A resolution was adopted to approve and authorize President of the Board to execute a General Release with Bond safeguard Insurance Company relative to the Declaration of Default of Twenty-One Oaks Subdivision in Hamilton Township. Vote: Unanimous
12-1159	A resolution was adopted to affirm "Then and Now" requests pursuant to Ohio Revised Code 5705.41(D) (1). Vote: Unanimous
12-1160	A resolution was adopted to acknowledge payment of Bills. Vote: Unanimous
12-1161	A resolution was adopted to approve various Refunds. Vote: Unanimous
12-1162	A resolution was adopted to enter into Erosion Control Bond Agreement with B & K Enterprises LLC for improvements in Silver Lake Section 3 situated in Clearcreek Township. Vote: Unanimous

12-1163	A resolution was adopted to approve Supplemental Appropriation into Community Corrections Monitoring (Home Incarceration) Fund #262. Vote: Unanimous
12-1164	A resolution was adopted to approve Appropriation Adjustments within Common Pleas Fund #101-1220, Pretrial Services Fund #101-1222, Adult Probation Fund #101-1223, Community Corrections Fund #101-1224, TASC (Grant)Fund #284, Common Pleas ISP-Diversion Grant Fund #284 and a Supplemental Appropriation within TASC Substance Abuse Monitoring Fund #284. Vote: Unanimous
12-1165	A resolution was adopted to approve Appropriation Adjustment from Commissioners General Fund #101-1110 into Common Pleas Probation Department Fund #101-1223. Vote: Unanimous
12-1166	A resolution was adopted to approve Appropriation Adjustments from Commissioners General Fund #101-1110 into Detention – Sheriff's Fund #101-2210. Vote: Unanimous
12-1167	A resolution was adopted to approve Appropriation Adjustment within Telecom Fund #492. Vote: Unanimous
12-1168	A resolution was adopted to approve Appropriation Adjustment within Water Revenue Fund #510. Vote: Unanimous
12-1169	A resolution was adopted to approve Appropriation Adjustment within the Telecom Fund #101. Vote: Unanimous
12-1170	A resolution was adopted to approve Appropriation Adjustment within Facilities Management Fund #101-1600. Vote: Unanimous
12-1171	A resolution was adopted to approve Appropriation Adjustment within Motor Vehicle Fund #202. Vote: Unanimous
12-1172	A resolution was adopted to authorize payment of Bills. Vote: Unanimous
12-1173	A resolution was adopted to approve Appropriation Adjustments within Community Corrections Fund #289. Vote: Unanimous
12-1174	A resolution was adopted to enter into the West Factory Road Water and Sewer Agreement with the City of Springboro. Vote: Unanimous
12-1175	A resolution was adopted for Selection of an Engineering Firm for the Wayne- Massie Sewer District System Improvements. Vote: Unanimous

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- 12-1176 A resolution was adopted to approve Rezoning Application of Dale E. Smith (Case #12-01), to rezone 5.0001 acres from Light Industry "I-1" to Rural Residence "R-1" in Union Township. Vote: Unanimous
- 12-1177 A resolution was adopted to Authorize the submittal of Proposals with the Ohio Department of Transportation for grants through the US DOT Federal Transit Administration (FTA), as authorized under Federal Transit Laws, as codified, 49 USC Section 5311, Financial Assistance for other than urbanized areas and funds available from the Ohio Public Transportation Grant Program and executing a contract with the Ohio Department of Transportation upon grant proposal acceptance
- 12-1178 A resolution was adopted to authorizing Warren County Board of County
  Commissioners to Cooperate with the Board of Township Trustees of Wayne
  Township to submit an Application to participate in the Ohio Public Works
  Commission State Capital Improvement Program (SCIP) and/or Local
  Transportation Improvement Program (LTIP) and the Subsequent Execution of
  contracts as required. Vote: Unanimous

	DISCUSSIONS						
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On motion, upon unanimous call of the roll, the Board accepted and approved the consent agenda.

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The Board noted the passing of a great friend and public servant, Rachel Hutzel, former County Prosecutor and current 12<sup>th</sup> District Court of Appeals Judge.

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Chris Brausch, Sanitary Engineer, was present along with staff to and discussed the following matters:

- 1. City of Springboro Water and Sanitary Sewer Service Agreement—Mr. Brausch presented the agreement to allow the City of Springboro to provide water and sanitary sewer service to an area of the township that is completely surrounded by the City. Upon discussion, the Board resolved (Resolution# 12-1184) to enter into a service agreement with the City of Springboro.
- 2. The review committee and ranked and interview engineers relative to the Massie-Wayne Sewer Improvement RFQ and unanimously recommends Jones and Henry as the firm to begin contract negotiations. Upon discussion, the Board resolved (Resolution# 12-1175) to begin negotiations with Jones and Henry relative the Wayne-Massie Sewer District System Improvements.

Steve Canter, EES Engineering, was present to state his concern relative to not being selected as the engineering firm relative to the Wayne-Massie Sewer District System Improvements.

Mr. Canter stated that he is being held accountable for non-performance to an agreement by the Water and Sewer Staff and that is not accurate information. He then stated his opinion of incorrect and slanderous comments from staff and requested the Board to examine the comments and they will see that they are not true.

Commissioner Young explained the process relative to the Request for Qualifications.

Commissioner South stated that she has not heard any information that was slanderous towards EES Engineering.

Larry Buchanan, local business owner and Warren County resident, stated his disappointment in the Board for not choosing a local business.

The Board explained to Mr. Buchanan that the law does not allow for a preference for a local vendor.

### PUBLIC HEARING REZONING APPLICATION OF DALE E. SMITH, OWNER OF RECORD TO REZONE 5.0001 ACRES FROM LIGHT INDUSTRY "I-1" TO RURAL RESIDENCE "R-1" IN UNION TOWNSHIP

The public hearing to consider the rezoning application of Dale E. Smith, owner of record, to rezone 5.0001 acres located at 3376 Bunnell Road in Union Township from Light Industry "I-1" to Rural Residence "R-1" was convened this 28<sup>th</sup> day of August 2012, in the Commissioners Meeting Room.

Mike Yetter, Zoning Supervisor, reviewed the location and surrounding zones and stated the Regional Planning Commission and the Rural Zoning Commission decision to recommend approval of the rezoning application.

Upon further discussion, the Board resolved (Resolution #12-1176) to approve the rezoning application of Dale E. Smith, owner of record, to rezone 5.0001 acres located at 3376 Bunnell Road in Union Township from Light Industry "I-1" to Rural Residence "R-1".

On motion, upon unanimous call of the roll, the Board entered into executive session at 9:41 a.m. to discuss personnel matters relative to specific compensation pursuant to Ohio Revised Code Section 121.22 (G)(1) and exited at 10:15 a.m.

### PUBLIC HEARING 2013 TRANSIT GRANT APPLICATION

The public hearing to consider the 2013 Transit Grant application was convened this 28<sup>th</sup> day of August 2012, in the Commissioners' Meeting Room.

Jerry Haddix, Grants Coordinator, presented the following information:

The total operating cost of 2013 is \$1,153,291 which is .9% increase over the estimated 2012. The small increase is due to the refund of the state fuel tax that we started receiving. The local operating cash for 2013 is estimated at \$335,509, up from the \$319,605 for 2012.

The capital purchase program for 2013 includes capitalized maintenance of \$75,700 and the purchase of four (4) replacement vehicles at a cost of \$194,159. The 20% local share for these two (2) expenses is \$53,972.

There was discussion relative to justification that is needed prior to the replacement of four (4) vehicles. The Board stated that they do not desire to replace four (4) vehicles if there is not a need.

Upon further discussion, the Board resolved (Resolution #12-1177) to authorize the submittal of proposals with the Ohio Department of Transportation for grants through the US DOT Federal Transit Administration (FTA).

Michael Bunner, Director of Emergency Services, was present to present the first of four informational meetings relative to Next Generation 911.

Mr. Bunner presented a PowerPoint presentation (attached) that gave background information on next general 911 (text, wireless communication and VoIP). He explained that this technology will replace the existing narrowband and will support text messaging as well as images and video emergency alerts.

Mr. Bunner explained the need for emergency communication operators to receive additional training and well as the requirement for additional skills and a higher volume of workload once the next generation 911 is in place.

Mr. Bunner then explained the additional records retention aspect of the system and stated that the State of Ohio Steering Committee is working on the rules that will be implements relative to the new system.

Paul Kindell, Telecommunications Director, was present along with representatives from CenturyLink to explain why the 911 system in Warren County was down for 15 hours during a storm event on June 29, 2012.

Mr. Kindell stated that 911 callers did not receive an answer to 911 calls for over 1 hour, not 14 hours. He stated that the last 13 hours of calls were answered by someone in northern Ohio. He stated that it has been determined that it was not a "last mile" issue. He stated that the City of Franklin Communication Center problem was that the City had changed telephone providers. He stated that their "scripts" were good and the problem was not CenturyLink but with Time Warner

Cable, their new telephone provider. He stated that Time Warner is actively working on the issue.

Mr. Kindel then introduced Kelly Blay, CenturyLink Vice-President of Operations for Ohio.

Ms. Blay stated that CenturyLink is the 3<sup>rd</sup> largest local exchange provider and they have 25% of the State of Ohio. She then introduced Mike Conaghan, Director of Operations, Andrea Gassman, Process Engineering – Missouri CenturyLink, Nancy Serafino, Warren County's local contact from CenturyLink.

Mike Conaghan, Director of Operations, stated that the events that occurred were a combination of human and procedural errors and that CenturyLink takes full accountability for the errors and has completed a root cause analysis and a plan of action to prevent these from happening again.

Mrs. Gassman presented the following information:

There are critical alarms for the two separate offices (each containing 7 separate member lines) for the emergency operations system when the system goes down.

At 4:59 p.m. – the 1<sup>st</sup> alarm from Warren County showing 6 members were out of service and 1 in service, all 7 from 2<sup>nd</sup> office online—employee in Network Operations Center (NOC) in Missouri picks up alarm "ticket"

At  $5:03 \text{ p.m.} - 7^{\text{th}}$  line went down

At 5:06 p.m. – same employee in the NOC picks up second alarm "ticket", 2<sup>nd</sup> office goes down leaving both offices offline – same employee picks up 3<sup>rd</sup> "ticket"

At 5:08 p.m. – same employee picks up Lima's "ticket" and did not follow process. She didn't call Paul Kindell and didn't follow emergency process to engage the Colorado Office to re-route all calls without the direction of the Director of Telecommunications.

Ms. Gassman stated that this employee has been coached and disciplined for the numerous errors made that evening. She then stated that had the employee followed the procedures in place, it would not have been 84 minutes that 911 calls went unanswered.

Around 6:00 p.m., the emergency re-route script was initiated that re-routed Warren County's calls to Guage County rather than the telephone line within the Warren County Emergency Operations Center due to a CenturyLink programmer's error in transposing a telephone number within the script.

There was discussion relative to the need to test the emergency re-route scripts on a regular basis. Mrs. Gassman stated that 71% of users test their scripts every 3 months, Warren County does not.

Commissioner Young stated that Warren County will be testing on a regular basis from this point forward.

At 6:30 p.m. – Paul Kindell informed the NOC that the script was wrong.

At 7:00 p.m. – the correct script was successfully implemented.

Ms. Gassman stated that it took a total of 120 minutes to successfully re-route Warren County's calls to the correct location. She stated that the investigation shows that the system went down because the call volume was so great that the system "busied out" rather than have calls lost.

Mr. Kindell stated that it is not acceptable that the call volume couldn't be handled by CenturyLink.

There was discussion relative to the call volume and the need for additional trunk lines, the process of Warren County's calls being routed to Lima/Mansfield prior to being sent to the Communications Center and why we are using CenturyLink when we have a Cincinnati Bell within Southwest Ohio.

Ms. Serafino stated that the local provider is established by the Public Utilities Commission of Ohio. She then explained that other providers within the State of Ohio route calls through Texas rather than within the State of Ohio. She also stated that even if Warren County chose another provider, the calls would go to Lima/Mansfield first, then to the new provider location, and then to Warren County's Communications Center.

Upon discussion, Commissioner Young stated his disappointment with the confluence of events and his hope that something like this does not happen ever again.

Neil Tunison, County Engineer, was present along with representatives from Wayne Township, to discuss the Middletown Road Streambank Restoration Project.

Mr. Tunison stated his desire to request the Board to consider legislation to cooperate with the Board of Township Trustees of Wayne Township to submit an application to participate in the Ohio Public Works Commission State Capital Improvement Program (SCIP) and/or Local Transportation Improvement Program (LTIP).

Mr. Tunison stated that the proposed plan has not been approved by ODNR yet but desires to go ahead and apply for funding for next year if selected. He stated that an alternative alignment of the roadway has been selected in order to accommodate the Little Miami River washout. He stated the need still exists for the Army Corps of Engineer's support due to this washout being an unintended consequence from the construction of Caesar Creek Damn.

Mr. Tunison then reviewed the following funding proposal:

\$271,000 Requested from OPWC \$150,000 Warren County (fund 451) \$100,000 Wayne Township

Upon discussion, the Board resolved (Resolution #12-1178) to Cooperate with the Board of Township Trustees of Wayne Township to submit an Application to participate in the Ohio Public Works Commission State Capital Improvement Program (SCIP) and/or Local Transportation Improvement Program (LTIP).

Upon motion the meeting was adjourned.

David G. Young, President

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Pat Armold South

I hereby certify that the foregoing is a true and correct copy of the minutes of the meeting of the Board of County Commissioners held on August 28, 2012, in compliance with Section 121.22 O.R.C.

Tina Davis, Clerk

**Board of County Commissioners** 

Warren County, Ohio



### What is NG 9-1-1?

Next Generation 9-1-1: beyond the traditional voice call

# In 2006, the USDOT began a project with 3 stated goals:

- Establish a foundation for public emergency services in a wireless mobile society
- Pave the way for fundamental changes in the way we move information
- Enable 9-1-1 "calls" from most types of communications and network devices



### The Different Levels of Service

What We Have Now...



### Wireline

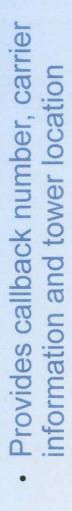
- Most reliable location technology
- Calls are selectively routed to the correct answering point
- Provides the location and callback number

## Wireless Phase I

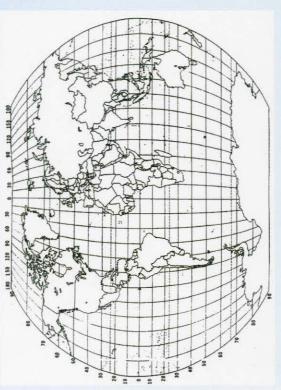
- Provides the callback number
- Provides the carrier information
- Provides the cell tower location



## Wireless Phase II



- Provides approximate location based on X and Y coordinates
- Accuracy requirements vary and are under FCC review



## VolP (Voice over Internet Protocol)

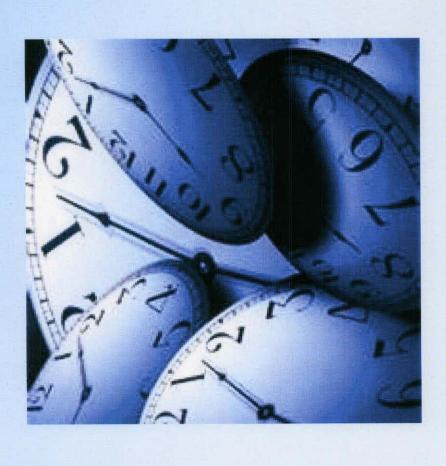
- IP calls to geographically appropriate PSAP using the existing 9-1-1 network
- Provides a callback number and address of registered owner



## What is the vision of NG9-1-1?

To develop an evolved, fully-functional system that is accessible

anytime anywhere from any device



# NG9-1-1 networks will:

- Replace existing narrowband
- Replace circuit switched 9-1-1 networks which can only carry limited data
- Support text messages, images, and video for emergencies
- Provide access to telematics data, building plans, and medical information over a common data network

E9-1-1 is no longer able to support the needs of the future.

# Other types of data the NG 9-1-1 enabled PSAP will be able to receive:

- Long distance 9-1-1 directly to the PSAP where an emergency has occurred
- Emergency alerts sent to all wireless devices within a certain area that can make notifications about major accidents, Amber Alerts, etc.



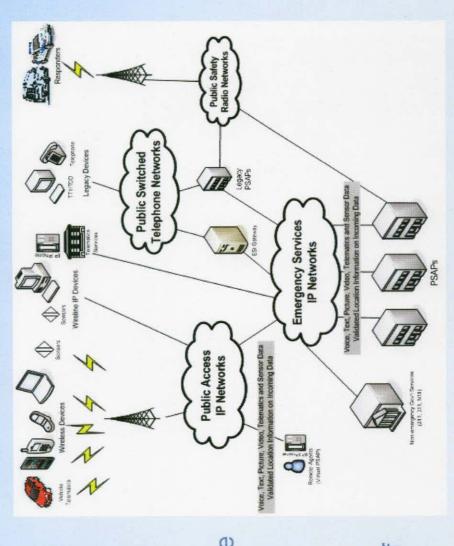


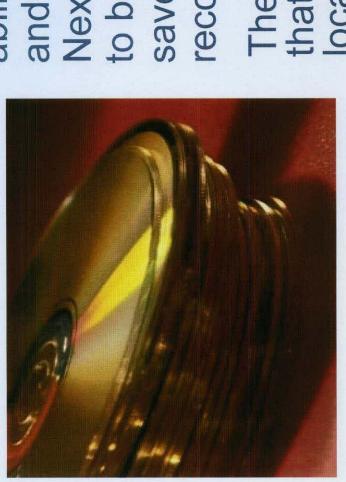
What does all of this mean for the Emergency Communications
Operator?

- More training
- More skills
- Additional workload
- Added interconnectivity between Public Service agencies

## What will the NG 9-1-1 Infrastructure look like?

- This is a very simplified diagram of the NG 9-1-1 environment.
- A call coming into a PSAP via the ESI (Emergency Services IP)
   Network can be routed to a remote agent along with all the data that came with the call.
- The remote agent will have all of the capabilities of a local PSAP operator.





In addition to having the ability to accept, handle, and route all this data, the Next Generation PSAP has to be able to record and save a copy of it as a legal record.

The DOT test plan requires that all data be saved both locally as well as in a remote location.